

# ***Sandwell Youth Service***



Update Report 2017-18

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## Introduction

The Youth Service aims to create personal learning and development opportunities, which are responsive and meet the needs of young people in Sandwell, by working in partnership with young people aged 11-19 (up to 25 for those with SEND), local communities and other agencies to positively address the impact of poverty and social exclusion. This will be done by empowering individuals and communities to increasingly manage and direct the issues that affect their lives.



Whilst, there is no statutory duty on Local Authorities to provide open access youth provision, they are tasked with ensuring, so far as is reasonably practicable, equality of access for all young people to the positive, preventative and early help they need to improve their well-being. This includes youth work and other services and activities (*Statutory Guidance for Local Authorities on Services and Activities to Improve Young People's Well-being, Section 507B*

*of the Education and Inspections Act 2006, June 2012*). Furthermore, in October 2018, the All Parliamentary Group published its Report about Youth Affairs. It concluded that “open access or universal youth services have all but disappeared from some communities” (leading concerns for ‘overlooked’ young people who not meet the threshold for agency or targeted interventions. Sandwell has continued to provide some universal youth services, although these have been significantly depleted in past years to protect targeted with young people.

The Service’s vision continues to be about youth work opportunities that are accessible to young and provide them with positive things to do, in locations that are accessible and provide support from professional youth workers. The offer is provided through both universal and targeted services offered primarily through detached youth work, multi-disciplinary project work, Enhanced Youth Support (targeted work), 8 youth clubs, Meadows Youth Club (SEND), the youth buses, Conegre Arts Centre and the



Party  
to  
do  
work  
providing  
people

Malthouse Outdoor Education Centre. The service owns and maintains two centres (Coneygre and Malthouse) but all other work, including the 8 'youth clubs' is now conducted within the community or through hiring premises from other organisations or services.

The work of the Youth Service is intrinsic to a number of the Council's Vision 2030 ambitions, supporting young people to feel safe and cared for, resilient and optimistic, enjoying good health, feeling connected and valued in their communities and confident about their future and prospects. The voice of young people continues to be a golden thread both within the Service and through our support of the Shape Programme, providing engagement and participation opportunities to young people across Sandwell.

## **Youth Offer**

The Youth Service is structured on a town based approach with some borough wide services. For each of the six towns, there is one open access youth club, two in West Bromwich and two detached youth work teams per town. This structure allows for an area based approach to targeted work with young people and their families as part of the Early Help work in the borough.



*Galton Village Detached Team*

The Service has strong partnership working at a local level and is an active contributor in Town Partnerships (town tasking), Community Operating Groups, with schools and other partners. The Service has been able to work with partners to address local needs by for example establishing the Teamworx programme.

In addition we have developed targeted provision through our Enhanced Youth Support team across the borough for young women and young men, taking referrals from Early Help, Police, Sandwell Children's Trust, Schools, Children's Centres, as well as other partners. This team works with young people through a targeted youth work approach that supports them to deal with their individual issues through both one to one and group interventions.

At a boroughwide level we continue to provide youth work opportunities in outdoor education through Malthouse Stables and in youth arts through Coneygre Arts Centre. The youth buses complement our local centre based and detached offer by providing mobile youth provision in areas where there are limited local facilities.

The youth service works alongside the voluntary sector to provide a range of opportunities ranging from access to activities to providing support from qualified youth workers.



## Staffing

There are 2 Area Manager posts with distinct responsibilities who report directly to the Executive Director for Children's Services. There are 3 Senior Youth Officers, responsible for two towns each managing centre based youth clubs and the detached teams. This is working well and has strengthened the partnership working on a town level. The remaining 3 Senior Youth Officers have boroughwide areas of responsibility including the Enhanced Youth Support offer, the Arts offer through Coneygre Arts Centre and the outdoor education offer through Malthouse Stables Outdoor Education Centre. The majority of the work is supported through part time youth workers on 6hr contracts.

**Youth Club Provision** – There are 8 youth clubs altogether with at least 1 per town in Sandwell offering personal and professional development workshops for accreditation opportunities around First Aid, ASDAN, Food Hygiene and Duke of Edinburgh. Workshops are also offered on drugs & alcohol, sexual health, smoking awareness, teenage pregnancy, sexual exploitation, bullying, self-image, confidence and more. Clubs provide social and recreational activities too. Youth clubs develop an action plan with young people that drive activities based on young people's needs.



*Lodge Road Youth Club, West Bromwich*



Launch of Hill Top Youth Club in July 2017

*“I’d be bored and get into trouble if it wasn’t for the youth club”*

**Rowley Young person**

*“You’re the people who listen, you’re the people who care”*

**Tipton Young person**

**Detached Teams** – Provision of two detached teams in each of the six towns that operate two sessions per week. Targeted at vulnerable and excluded young people that may not be reached or choose to engage with mainstream youth work. It takes place on young people’s own territory such as streets, café’s, parks etc and at times appropriate to them. Each team is designated a neighbourhood to work on which are identified according to the needs of young people and following



Detached session on Bilston Rd., Wednesbury

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consultation through the town partnerships. Teams work on issues affecting them e.g. drugs, alcohol, sexual health, bullying, race, homelessness, unemployment etc.

*“If it wasn’t for the youth service we wouldn’t have anything for our young people to do, they do a fantastic job and provide so much”*

### Tipton Town Partnership



*Children in Galton Village taking part in 'Galton's Got Talent' project*

**Enhanced Youth Support (EYS)** – works with young people from across the borough, using a targeted youth work approach that supports them to deal with their individual issues through both one to one and group interventions. Staff use the Signs of Safety approach and measure young people’s journey’s through Outcome Star.

Sessions available include a Young Women’s Group, that takes a group work approach to addressing individual and group concerns. Young women come together to plan and participate in a number of activities and insightful workshops that support their development into adulthood. It is a great support group for females and we have a number of volunteers who can support new comers to the group and demand continues to grow for this work.

Meadows Youth Club – Meadows runs from the Meadows School and is a boroughwide provision for young people aged 11-25 with learning difficulties and disabilities. The club runs a variety of activities planned with young people to develop life skills and independent living skills. Sessions include cooking, health and wellbeing, sport and fitness, amongst others. This is a very welcoming club with a very skilled and experienced staff team and due to the nature of this club an assessment is required to ensure we are fully able to meet the needs of the young person.



*EYS one-to-one referrals*

Leaving Care – Youth workers support young people who are Leaving Care with their issues, help them develop life skills, and gather evidence that they are ready to transition to independent living (this work is funded by Sandwell Children’s Trust).

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One to One Referrals – There were 180 young people referred in 2017/18 with 612 home visits completed.

*“My experience with the Youth Service has been more than I had hoped for. I have had help with my personal, financial and housing issues. There was always someone to talk to and listen to anything that was troubling me.”*

### **C.C., Young Person supported through Leaving Care support**

**Malthouse Outdoor Education Centre** – Offers a variety of activities for young people and adults with learning difficulties or disabilities aged 8 years upwards including canoeing, mountain biking, archery, river trips, camping, abseiling, raft building, climbing and many more. The centre also offers the opportunity for young people to undertake the Duke of Edinburgh Awards Scheme. The centre benefits young people to learn in new and varied environments, build on communication, problem solving, leadership and team working skills and improve personal qualities such as confidence, responsibility and resilience.



The Centre also has a mobile climbing wall that attends various events throughout the year, manages and operates moorings for narrow boats and is responsible for the Aaron Manby narrow boat which is currently leased to The Ikon gallery in Birmingham.



*"I appreciate fully the support that a centre such as this offers vulnerable pupils within the Sandwell area, opportunities to flourish with qualifications such as the Duke of Edinburgh scheme but also the valuable life skills that an outdoor centre has to offer. Opportunities such as to develop communication and social skills but also independence and resilience are very important to all young people but especially to young individuals in deprived areas such as Sandwell.*

*Malthouse have always accommodated many groups, not just from my establishment but also groups within the immediate and further community. The true value of such an establishment cannot be measured in words, but in its true impact in society."*

**Miss Laura Hancocks, DoJE Manager  
& CC Contingent Commander, Phoenix Academy**

**Coneygre Arts Centre** – The Centre provides a variety of opportunities for young people to engage in the arts with regular open access sessions around live music, recording studio sessions, open mike nights, drama / theatre workshops, event / festival planning and magic & circus skills. Coneygre is also a registered centre for the Arts Award and young people can achieve a nationally recognised qualification from their participation in the arts.



*Magic & circus skills session at Coneygre Centre*

The centre has trained youth workers who have additional skills around all of the above arts activities who can then develop relationships with young people to tackle their issues through their chosen artform.

We also deliver project based Arts activities in partnership with other organisations to expand the arts offer to young people. Successful partnerships include the delivery

of a photography project with Multi-Story, animation tasters with Creative academies, A Positive Life Dance Workshops and performance and support to Youth Offending Team and Sandwell Community School to provide one to one sessions of alternative education through arts programmes.



*One of the regular open access live music sessions at Coneygre*

*“I came to Coneygre for my singing but the youth workers have helped and supported me with mental & physical health problems. They have helped me a lot with my problems, they always listen to me and advise me with actions to consider. I feel very safe at the centre and my singing has improved as well.”*

**Young person attending Coneygre Arts Centre**

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**Youth Buses** - Two youth buses which offer six sessions a week. This is a mobile facility for young people providing opportunities to engage in positive activities and a safe space to access information and support. The bus provides laptops with 4G internet access, a DJ workstation, PlayStation 4, XBOX 360, televisions and a space for workshops, group discussions and one to one work.



*Youth Bus just arriving at a detached session*



*Young people playing Xbox inside the Youth Bus*

**Teamworx** – A targeted early intervention programme led by the Youth Service in partnership with the Police and Fire Service with support from schools and Community Operating Groups (COGs). The programme has been nationally recognised by being shortlisted for a Children & Young People Now Award in 2018. The programme addresses issues of a lack of role models, self-discipline and confidence. Programme delivered over 6 weeks period, at least 3 times a year focusing on years 5 & 6 in Primary Schools. Currently delivering in 5 towns. Young people are selected by schools for a range of Adverse Childhood Experiences (ACE's).



*Teamworx outdoor sessions*

*“At Teamworx I met eleven children aged 9 and 10 who had just completed a weeks course led by a local officer in partnership with West Midlands Fire Service and the Councils Youth Service. The course gave them opportunities they would not normally have due to home circumstances but, fundamentally, it taught them to make good decisions, handle peer pressure and deal with the tougher aspects of life. When two head teachers talked about how last years course had transformed the behaviour of two boys previously vulnerable to gang pressures at just 10 years old **I saw how important it is that any amount of austerity should never make us retract from our intervention work.**”*

**Louisa Rolfe, Deputy Chief Constable – West Midlands Police**

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**SHAPE Programme** - The SHAPE Programme is a corporate child's voice initiative set up in December 2014 to improve engagement with children and young people at a corporate level, across the Council. Now five years on the programme is more successful than ever with many children and young people engaged in a number of projects and initiatives developed as part of the programme. SHAPE covers the following aspects encompassing a child's life:

- Being Safe
- Being Healthy
- Enjoying & Achieving
- Making a Positive Contribution
- Economic Wellbeing



*UK Youth Parliament Election Candidates and winners*

The Youth Service has been an integral strategic and delivery partner of the SHAPE Programme. We have supported the development and delivery of activities and events including organising and managing stage and acts for SHAPE Your Talent and SHAPE Youth Festival and helping to develop and support the SHAPE Youth Forum, including elections for the UK Youth Parliament. Other support has included conducting surveys, delivering the Clickwise online Safety Programme and Anti Bullying Roadshow. The support from the Service to the Programme has been recognised as being key to its development and success. The programme has received regional recognition with 4 Youth Voice Awards from the British Youth Council and both the Shape Programme Manager and Youth Service





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Manager were recognised by the Black Asian Police Association with an Inspirational Police & Community Award.

*“Youth Services have enhanced the SHAPE Programme and been the core delivery mechanism of the Programme developing excellent partnership working not just with SHAPE but through the voluntary sector as well ensuring the programme utilises all the services offered to children and young people appropriately and builds on existing relationships. The team of staff are a pleasure to work with and are always there to support when required. I look forward to continuing to build this relationship and strengthen the partnership working we already have in place.”*



*SHAPE Your Talent contestant*

**Neesha Patel, SHAPE Programme Manager**



*SHAPE Youth Festival weekend at Sandwell Valley*

## Financial Review 2018-19

Budget	£1,017,000
Staffing	£828,000
Non-staff	£189,000
Target funding	£875,000
Income generation (Fees & Charges)	£142,000

## External Funding 2018-19

Emerge	£5,000
Youth Offer	£12,949

## Key Achievements 2017-18

The service uses a number of tools to capture outputs and outcomes including:

- Outputs include numbers sessions delivered, how many young people were reached and attended provisions and referrals for targeted support.
- Recorded Outcomes Forms for either recorded outcomes or brief interventions with individual, or groups of, young people where youth workers have undertaken an intervention or carried out issue based work.
- The Outcome Star for capturing young people's journeys - this is particularly used with young people that have been referred into Enhanced Youth Support, alongside the Signs of Safety approach which is solution focused.
- Accredited outcomes (ASDAN, Arts Award, DofE Award and First Aid).



The Service delivered 3631 youth work sessions in 2017/18. For 2018/19, up to December 2018, 2775 sessions have been delivered.

The total number of young people reached in 2017/18 is 5122. For 2018/19, up to December 2018, 4043 have been reached.



Total number of attendances at all provisions in 2017/18 were 21,910. For 2018/19 total number of attendances up to December 2018 are 14,453.

In 2017/18 a total of 1297 brief interventions and recorded outcomes were undertaken with young people. In 2018/19, up to December a total of 1512 brief interventions and recorded outcomes were undertaken.

In 2017/18, 180 young people were referred for targeted youth support. Up to December 2018, 119 young people have been referred.

20 outcomes stars have been completed for young people who were referred for targeted youth support.

In 2017/18, 224 young people were supported through the Teamworx Programme.

In 2018 Sandwell MBC Youth Service shortlisted for a national Children & Young People Now Award

25 young people completed their Dof E Awards in 2017/18.

## **Case Studies**

### **Teamworx Case Study**

A young person was identified by school and referred to the Teamworx programme due to his vulnerabilities and his issues around behaviour, his social issues were escalating as he often wasn't allowed out the house or allowed to mix with other children and young people as mother was highly over protective.

Due to this H was unable to make positive friendships and would often play up at school as he wanted constant attention. He felt he would get this from escalating his behaviour. Whilst on Teamworx the EYS officer had a conversation with the school safe guarding officer as they saw potential within the young person as he was very gregarious and enjoyed being the centre of attention. H was then asked if he had ever taken part in drama or if he had any interest to do so. H was extremely keen and the officer explained that she would speak to his mother.



On the presentation day, a lengthy discussion was held with mom and it was agreed that H would attend the theatre school at coneygre, H fitted in straight away and was able to build relationships with all the other young people within the group.

H is very good at making the young people with disabilities feel included and at ease, he is very happy within this group and asked if we had any other youth provision that he could also attend. He was then signposted to Malthouse for our Tipton youth club, discussions were again held with his mother and she was so happy with how he had been attending Drama and the change in his behaviour since she had allowed him to attend.

She explained that she feels at ease knowing that H is looked after by the staff and that he can now challenge his behaviours positively and she now feels that she is able to leave him and have a little time to herself, as she knows that he is safe.

Recently H had a lead role within the Shakespeare Festival which was delivered through the EMERGE drama project at the theatre school. H was extremely happy with this and performed poetry and other scenes from Shakespeare. His mother and other family members attended and they all commented on how the youth service had improved his behaviour and focus both at home and at school.

### **Detached Case Study**

Just before Christmas a group of young people decided to create ASB and target a shop on Laburnum Road. These young people were being identified by the police and Anti-social behaviour officers and each young person was going to receive an ABC order and banned from congregating around this area. Some of the young people who were identified wasn't involved, when I was approached by the Anti-Social Behaviour team we spoke about this and identified a smaller group who had been involved and asked if they could remove part of the order that stops them from meeting up on Laburnum Road as I believed this would be counterproductive as this was the road they lived on and I thought that this would create more issues and there needed to be work done with this group. These young people received ABC orders, but we believed that we needed a more effective impact as the young people were still angry at the shop. So, while on detached and through the Bus session we worked with this group to understand differences, relationships and consequences. There has been no more abuse aimed towards the shop and the young people have started to use the shop once more. The shop keeper has been very happy with the intervention provided and some of the young people have even apologised to the shop keeper.

### **Case study X**

A young person was referred to EYS due to confidence building as her self-esteem was very low and she struggled with her mental health and building positive relationships, after attending EYS for a period of 2 years she has now become an

advocate for other young people with mental health issues and is also now ready to be a part of the SHAPE youth forum, as she wants to be a voice for young people in Sandwell.

She has also recently completed a volunteer form and hopes to support in youth work activities as a volunteer. She has a keen interest in youth work and young people's voice, her own journey has often been problematic but through a consistent youth work approach these issues have often been resolved.

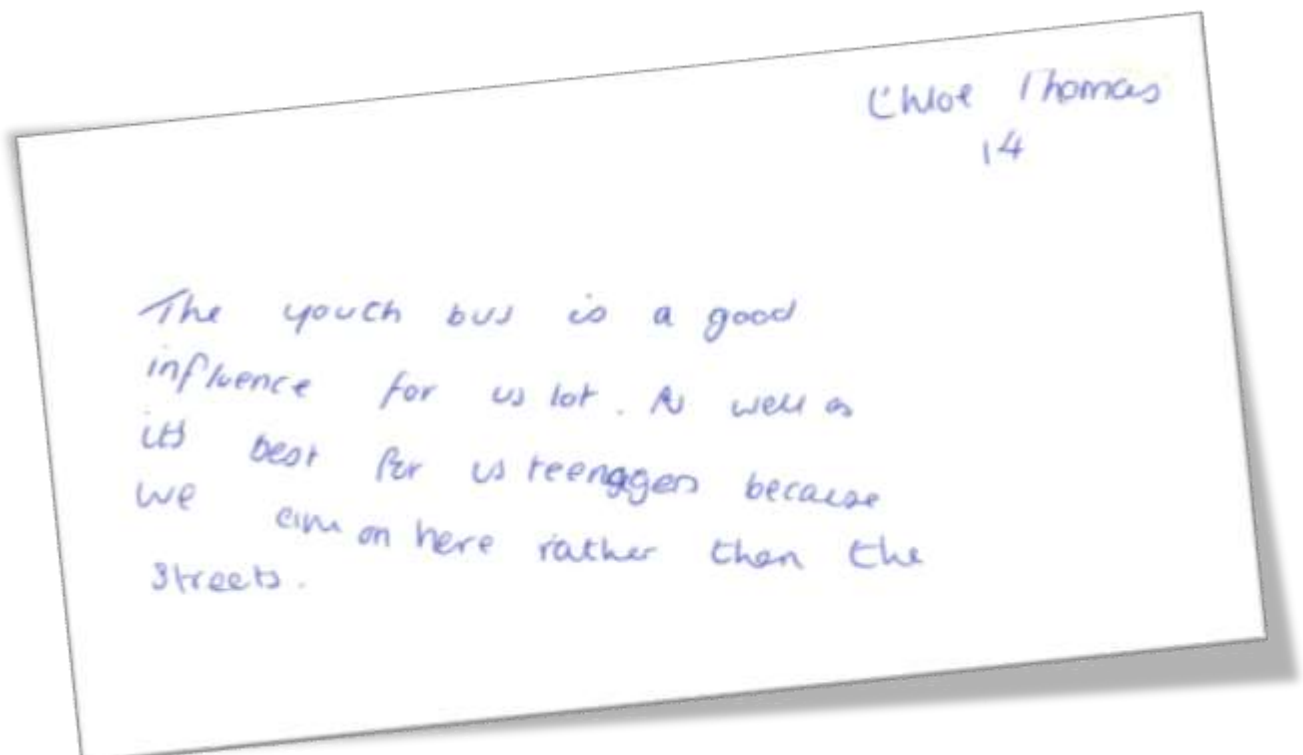
The young person feels supported by the young women's group and sees the benefit. She has now moved on from this group having out grown this and hopes to support other young people in different youth sessions to give back to the service she values.

### **Case Study – Tibbington Estate**

The Sandwell Youth Bus has provided a much needed mobile facility for young people on the Tibbington estate in Tipton over the past couple of years.

The estate had been deprived of any youth work activity for some time after a voluntary youth club had been withdrawn due to lack of funding.

Following an increase in reports of anti-social behaviour and discussions at Town tasking with local partners including Police, ASB team, Neighbourhood Services etc, it was agreed that a Detached Youth Work team would begin working on the estate. The team quickly developed relationships with young people and identified the need



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for them to have somewhere to go and talked to the young people about the Youth Bus and what it had to offer. A request was then made by the young people for the Youth Bus to visit the estate for a trial period.

The Youth Bus session quickly became a fixture on the estate every Wednesday and was instantly popular with young people with regular attendance of 30+ each week. The relationships between young people and youth workers continued to develop and this allowed us to create opportunities for issue based work with partners such as DECCA, Brook, Connexions, Juniper, Rewind, local Police teams and the Fire Service (who love to beat the young people on FIFA) etc – some of whom had previously tried to engage the same young people in school and had no joy or would use the opportunity to build relationships with the young people.

A large group of young people (around 20) from the Youth Bus session on Tibbington were also chosen to take part in the Army Covenant Residentials – at no cost to them or their families - where they spent a week at Plas Gwynant Outdoor Education Centre getting a quality residential experience which brought young people together from Sandwell, and from the Army Welfare Service. The overall aim of the project was to engage young people in activities where they can meet, explore friendships, share experiences and have a great time – a number of the young people from the 2 different groups have kept in touch.

Everyone on the estate knows or asks about



*Army Covenant Residential*



the Youth Bus, and it is a major disappointment if the bus misses a week when it is in the garage for a service or repair. The young people now see it as “their” Youth Bus and it has become a major part of life on the estate with brothers, sisters, cousins, best friends etc turning up every week to see what the bus and the youth workers have to offer. The bus and the youth work team have given some of these young people opportunities that would never have been available to them otherwise and continues to do so every week.

## **Case Study C**

A young person was referred to EYS due to them constantly going missing and being vulnerable to exploitation, the young person was part of a child protection plan and was not in any education due to their behaviour. Through constant support and relationship building from the youth worker, he has managed to engage in schooling part of his weekly schooling is a session with the youth worker.

During these sessions we have looked at consequential thinking, drugs education and general issue based work, this has been a significant part of this young person's journey as often the young person refuses to speak to professional's, he is happy to speak with the youth worker and attend weekly sessions, as part of this one to one work he desperately needed to bring down his risks.

He is now on a CIN plan and is able to speak with and meet the youth worker regularly. The youth work offer is integral in this young person's journey as often he refuses to engage. The young person speaks positively of his relationship with the youth worker and is happy to work through his issues on a weekly basis, this supports his social worker and education offer as we work in partnership and together C gets a full support package, with the youth worker acting as his supportive advocate.

## **Partnership Working**

As well as our core offer, the Service has strong partnerships with a range of different partners that enable us to bring diverse and enriching opportunities to the young people we work with. Examples of how these partnerships have and are benefitting young people include:

- Through the Gangs & Exploitation Meeting in West Bromwich issues were highlighted of young people either at risk or involved in gangs and other forms of exploitation were hanging around in the town centre and causing ASB. As a result of this we were able to deploy detached youth workers and the youth bus and climbing wall into the town centre on numerous occasions on Friday evenings to give the service a visual presence to young people and increase positive activities available to them. The detached sessions and Friday sessions allowed youth workers to establish relationships with young people and provide additional support to specific young people. This additional support was developed with our EYS offer and with partners like Women's Aid and CSE Co-ordinator.
  
- Children Missing Operations Group looks at young people who are vulnerable to exploitation and puts together support packages for individuals, trying to divert them into positive activities. The Service is often engaged with these young people and can help with additional support and intelligence gathering.

- The Sandwell Cultural Education Partnership has been established to provide a cultural arts and heritage offer and the Youth Service is playing a fundamental role in supporting the development of this offer.
- Community Operating Groups work closely with the Service to provide targeted work with vulnerable young people and their families as part of a support package around the young person and family. During the summer we were asked to put on holiday activity programmes for this cohort at Malthouse and Coneygre Arts Centre.
- The Early Help Partnership involves us in supporting the voluntary sector to develop the Early Help offer.
- As an integral partner in the Safer 6 Partnership we have supported the launch events in each town and delivered safety messages to our young people through our youth provision.



*Safer 6 launch at the Tanhouse Youth Club, Great Barr*

## Projects

### Sandwell Emerge Project

We were successful in bidding and being selected as partners for the Emerge Project in 2017/18 in partnership with RSA Academy.

The Emerge project is a national arts project funded through Spirit of 2012 and managed by The Mighty Creatives – each of the chosen areas across the country has a partnership between a school provision and a community based provision. The young people at Coneygre are a mixed ability group with a number of young people with special educational needs and we have experienced youth workers who use their skills to integrate the young people and ensure the sessions are inclusive.

Last year our youth workers, a young artist funded through the Emerge project and RSA Academy worked with the young people for 8 months to deliver a Shakespeare themed festival at The Manor House in April 18. The young people had to plan,

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prepare and deliver the entire festival including their own performances, promotion and marketing, the backstage operations and the wider festival entertainment.

Throughout the project the young people were also using all of their experiences and hard work to gain a Bronze Arts Award which they received at an awards evening in September 2018.

The success of last years Emerge project has helped secure funding for a second year and young people are currently planning to deliver the festival on Saturday 6<sup>th</sup> April 2019 in New Square and the Arts Café in West Bromwich town centre.

*“I used to work with T when she was younger. I would never have imagined that she would have the confidence to get up on stage and sing in front of all those people. What an amazing event and what a great job you have done with T.”*

**Comment from a visitor to the Emerge Festival 2018.**



Meadows Youth Club taking part in the Emerge Festival 2018 at The Manor House, West Bromwich

## **Sandwell Youth Integration Project**

The project was set up to bring together children and young people from military families, and from Sandwell families, to forge increased understanding and positive relationships across those different communities – community integration.

Six residential programmes ran, each for approximately 45 children and young people, drawing on the skills of professional Youth Workers and residential centres' staff, as a means of providing an intensive, challenging, and rewarding shared experience.

The programme included a total of 268 children and young people; of these, 15 of the older ones took on the role of young leaders, to mentor others.

The project has demonstrated that residential creative arts or outdoor adventure programmes are a powerful way of bringing together individuals and groups from different backgrounds, breaking down barriers and increasing understanding, and encouraging friendship, simply by the intensive shared nature of the experience. The process was not forced; it happened naturally with gentle support and encouragement from professional staff for the children and young people to engage with and enjoy the activities and environment together.



*Children from military families and Sandwell youth provisions join hands as a show of friendship and integration*



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